

## **Ways to recognize an applicator using best practice**

- Takes care to manually remove snow, preventing ice buildup
- Applies deicer on icy spots, avoiding dry pavement
- Applies variety of deicing products according to pavement temperature
- Recommends sand and grit where salt isn't effective, recommends sweeping up for reuse
- Applies liquids
- Calibrates spreading devices - both handheld and on trucks that create effective spread patterns.
- Deicer spills are cleaned up. Property does not contain leftover deicer
- Stores product in dry, covered area
- Identifies physical issues on property that lead to risk and advises owners to modify or post signage on property

## **Ways property owners can support their applicators**

- Agree on goals together – see Edina Model Contract for examples.
- Talk out issues with applicator. Realize this is Minnesota.
- Provide ways for property staff to supplement mechanical removal of snow and ice between applicator visits.
- Understand deicer is just one tool in winter maintenance. It works faster when it's warmer, slower when it's colder. It's not an instant fix.
- Fix physical issues making property icy
- Inform customers of your goals
- Educate staff in practices being used, why and what to say to patrons when they have questions or concerns
- Encourage use of best practice